**DWF LLP**

Bridgewater Place Franco Zanki

Water Lane Leeds Basement

LS11 5DY 282 Ladbroke Grove

W10 5LP

Your REF: PUB\D0211626

Dear Marlene Riches,

I am writing this letter in response of you letter dated 23/05/2012.

I would like to advice you on this occasion that I was not attempting to steal anything from your client and after police has arrived and examined the evidence they made a conclusion that my mistake was genuine and I was not intended to steal. Therefore, I was not arrested or charged for the theft nor I was banned to shop in the store. On the contrary police have verbally explained that the Sainsbury security have made a mistake.

Moreover, I have medical reasons that made me confused and contributed in making this silly mistake, not paying for £20 worth of grocery shopping. As suggested by my solicitor I do not need to present this evidence to you at this stage.

Sainsbury have accepted that it has made a mistake and would be very much appreciated it the manager could confirm this in writing.

Because of these reasons I am expecting this claim to be withdrawn. However I do reserve my right to make a counter claim in respect of my broken headphones, damaged by Sainsbury security, worth £400 if I do not hear from you by return.

Evidence of security aggressiveness, unprofessionalism and the fact them breaking my headphones are on security room CCTV record.

Yours faithfully,

Franco Zanki

CC: The Manager, Sainsbury Superstore, Ladbroke Grove